

Terms, Conditions & Privacy Policy

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Pricing & Guarantee Information

Prices quoted differ depending on the product. Some products attract VAT and this will be clearly stated.

We try hard to ensure all hard copy (not downloadable) orders are dispatched within 24 hours but please allow a maximum of 28 days for delivery of order. All downloadable products are available immediately after payment has been received. You will get a notification email with the download link from the shopping cart provider. If you should have any further questions please call Customer Services on 0117 9028263. Please note that calls may be recorded to help improve services offered.

Where extended refund guarantees are given (30, 60, 90 days up to 12 months), you may be subject to regular contact clause with David Anderson or his staff to enable them to offer fair advice and help ensuring you maximize your sales potentials. Refund guarantee's for up to 30 days for business opportunity related goods and general informational goods do not require regular contact, simply return the goods in saleable condition for a full refund (postage not included), guarantee's up to 90 days for business opportunity goods (general informational goods will not be refunded) do not require the customer to make regular contact but evidence must be shown that a reasonable effort to market the product has been done.

All 12 month refund guarantee's are subject to our company's fair use clause. The customer must make an effort to contact David Anderson or his staff in writing or email at least 4 times within the 12 month period explaining any difficulties or asking for fair advice on how to promote the product. You must show real evidence that you have made a serious effort to promote the product and that your efforts have failed.

Valid Returns can only be accepted upon agreement in advance and a return address given.

Monthly Subscription products, you can return the first module within 7 days and request a refund (unless an extended guarantee is given on the website, excluding postage and/or courier costs). Refund requests on subsequent months are at the management's discretion and their decision is final. In order to be considered for a refund you MUST contact us in the first instance with your valid reason's for a refund. All products returned without a refund agreement first will be sent back to the sender.

Please note that all refund claims are at the discretion of the management but do not affect your statutory rights under UK law.

Privacy Policy

Pulse Interactive Publishing Ltd respects the privacy concerns of users of this website and is registered under the relevant Data Protection legislation.

When you place an order via this website we will store your e-mail address along with any other information you may provide. When you use the services on the website, we

may need to collect further information about you. This information may include, but is not limited to, details such as your name, address and your credit card details. We may use the information provided to process any transactions undertaken by you and for internal administration and analysis, and also for marketing and promotions. We disclose your information to third parties for the purpose of administration and providing services to you.

The information may also be used to notify you of products and services of other carefully selected organizations that may be of interest to you. You can choose not to receive such information when ordering, by ticking the opt out box on the online order form. If you do not make this choice, and after making your purchase, decide you do not wish to receive such information from Pulse Interactive Publishing Ltd and third parties, simply advise Customer Services at Pulse Interactive Publishing Ltd in writing at the address above. By disclosing your personal information to Pulse Interactive Publishing Ltd, you agree to the collection, storage and processing of your personal information in the manner set out here.

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